



## AN IMPORTANT MESSAGE CONCERNING THE REPORTING OF EMERGENCIES ON CAMPUS

Dear Campus Community,

In an effort to enhance the safety and security of our campus, the Millersville University Police Department (MUPD) has joined forces with other college police and safety forces to use a combined dispatch center. Effective immediately, we are now part of a dispatch center run by Campus Dispatch.

The new dispatch center offers 24/7/365 dispatch services and dispatchers to answer the non-emergency, 717-871-4357 (HELP), or campus extension 4357 line for MUPD.

The combined dispatch center allows us to ensure consistency and integrity of incoming calls, dispatching of our officers. All calls and radio traffic are recorded for quality assurance and for emergency purposes.

Now when you contact MUPD you will be able to use a menu of options to ensure your call is received immediately and expedited to the correct area. Callers will select option 1 [press 1] for non-emergency calls and select option 2 [press 2] for police emergencies.

Please be sure you give dispatchers your full name, location (building and room) and any other information they request over the phone as this helps ensure they dispatch the officers to a specific location and get you the particular help you need.

Warm regards,

Pete Anders, Chief

Millersville University Police Department