



Welcome to the new Barracuda Email Security Service



The new Barracuda Email Security Service provides the same spam and virus filtering as before, but adds some new features.

- **Full message log access.** You can now see all your incoming email and filter the message log based on delivery status. You can also see blocked messages, and the reason for the block.
- **Customizable notification schedule.** By default, you will be notified of new quarantined items daily at 7am. You may customize this schedule to receive alerts at different or additional times.
- Detailed information can be found at <https://wiki.millersville.edu/display/ittac/Barracuda+Spam+Firewall>

How to access your new Barracuda Quarantine

- Click the **MANAGE QUARANTINE** link in a recent notification email. The link is valid for 7 days.
OR
- Log in directly at <https://ess.barracudanetworks.com> using your primary email address and password.

How to access your old Barracuda Quarantine

For a limited time, you will have access to your old Barracuda Quarantine. You may release previously quarantined items, and you may also access your block and allow lists if you wish to copy them over to the new service.

- Log in directly at <https://incoming.millersville.edu> using your primary email address and password.

How to manage your Barracuda Quarantine settings

Log into <https://ess.barracudanetworks.com> and click on the Settings tab. From here you may manage the following items:

- **Quarantine Notification** – You may modify the schedule to suit your needs. It is recommended that you keep one notification per day.
- **Sender Policy** – Enter the email address or domain (portion of the address after the @ sign) to either Block, Exempt, or Quarantine email from that address or domain.
 - **Block:** For known spam. *Blocked messages are not available to be released.*
 - **Exempt:** For trusted senders or false positives. *Exempt messages will be delivered.*
 - **Quarantine:** For everything else. *Quarantined messages can be released.*