To: Campus Community
Fr: Brian Hazlett
Re: Update on Student Success Center

Progress continues on the Student Success Center in Lyle Hall. The core purpose of the Center is to provide students a one-stop shop to resources and programs in an engaging environment that supports the achievement of students’ educational goals.

In October, the service window will open on the first floor. Students and visitors will be able to ask questions and be directed to the various departments in the building. Additional services will come online in spring of 2018 after the Lombardo Welcome Center opens. Some departments currently housed in Lyle, such as admissions, will move to the new Welcome Center. Once those moves occur, other departments that are currently housed elsewhere on campus, such as Student Financial Services and Title IX will move into Lyle.

The departments and services that will be part of the Student Success Center when it is fully operational include:

- Academic Advisement
- Adult & Graduate Studies
- Executive Director for Retention Services
- Computer Lab (Now Open on 1st Floor)
- Counseling Center
- Disability Services
- Student Financial Services (Financial Aid and Student Accounts)
- Graduate Studies & Adult Learners
- One-Stop Concierge – with a receptionist and depending on the time of year; Office of Student Accounts, Parking Services, ID Services, Financial Aid.
- Registrar’s Office
- Study Lounges
- Title IX Coordinator
- Tutoring
- University Planning and Assessment Office

The first floor will provide one-stop transactional service for students to efficiently access each area with ease as well as programmatic and engagement services and resources. The first floor will also be the new home of Student Success Programs and Academic Advising. The second and third floors will offer services that may require more time, confidentiality and quiet space.

When the Student Success Center is fully functional, the first floor will remain open for extended hours. ID card and Parking Services will be offered during the first two weeks of each semester out of the first floor concierge window.